



VACANCY

REFERENCE NR	:	VAC00571
JOB TITLE	:	Technical Manager: Disaster Recovery (Cloud)
JOB LEVEL	:	D3
SALARY	:	R 481,610 - R 802,683
REPORT	:	Senior Manager: Centurion Data Centre and Cloud Operations
DIVISION	:	IT Infrastructure
Department	:	Technology, Strategy and Planning: Project Management
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal/External)

Purpose of the job

To orchestrate and manage IT infrastructure DR across the entire landscape of hosting services this includes providing leadership to the disaster recovery programs. The manager will be working with the IT teams to develop a foundation for a risk-based strategy for disaster recovery, guide investments, craft policies, procedures, testing, training, etc. for the hosting and cloud environments.

Key Responsibility Areas

- Development and implementation of the integrated business continuity plan for the hosting and cloud environments;
- Develop and implement DR strategy, framework and road-map to support effective recovery of hosting and cloud infrastructure;
- Manage the technical environment in terms of systems software, hardware and technical support teams of the Enterprise Backup and Data Management Solution, including planned DR tests to ensure services are delivered to clients as per the SLAs;
- Manages the contracts with required vendors for off-site and other resources required for business continuation and recovery;
- Perform a technical analysis of current DR architecture to determine the readiness to meet the Recovery Time Objectives (RTOs) and Recovery Point Objectives (RPOs) as defined by the Business Impact Analysis.

Qualifications and Experience

Minimum Qualifications: National Diploma in IT /Bachelor's Degree in Computer Science, Information Systems/ Engineering or relevant equivalent to NQF Level 6 Plus relevant professional certification such as IT/IP/System/Cloud certification/Project management, etc. Professional certification such as IT/IP/System/Cloud certification/Project management, etc. is strongly preferred.

Experience: 7-8+ years of experience in Information Technology which should include:

- Technical experience in a Hosting and/or Cloud computing environment;
- Experience in a Business Continuity and Disaster Recover (DR) environment;
- 1 -2+ years in a Managerial or technical lead role within a cloud environment
- Experience in leading and managing large scale IT Disaster Recovery (ITDR) programs.
- Experience in a DR planning, administrative or managerial capacity.
- Experience in a diverse technology background and experience with tools to orchestrate IT recovery, recovery tools (VMWare Site Recovery Manager), and managed service providers or cloud services.

- Experience in balancing the needs of multiple stakeholders, and manoeuvring through complex policy, process and people-related organizational dynamics.
- Experience in successfully leading initiatives and guiding teams through periods of change.

Technical Competencies Description

Knowledge of: Background in performance management, systems administration or capacity planning; Strong understanding of enterprise infrastructure and application components well versed with data structures, using Excel and/or SQL, to build reports and make recommendations; Strong business and technical acumen BI, Metrics and Analytics Strong understanding of cloud technology and its implementation across major Cloud providers A broad view of advancements in technology and an in-depth proficiency with new technologies Knowledge of cloud architecture and implementation techniques; Capable of internalizing the organization's technical standards; knowledge of corporate; financial planning cycles, terminologies and interdependencies between supply chain and accounting Strong in Systems Integration and Automation Expertise in general IT infrastructure- Windows Server, Linux Server, Databases. Deep understanding of cloud delivery models, Knowledge of best practices for IT operations Knowledge of the Private Cloud and Hybrid cloud configurations, patterns and practices Excellent communication and presentation skills (written and verbal). Strong project management skills, with a high aptitude in managing multiple projects Ability to negotiate with multiple stakeholders Good Knowledge of infrastructure, key processes, and technology oriented risk issues; Excellent analytical, decision-making, and problem-solving skills as well as project management; Outstanding presentation and persuasion capabilities that elicit confidence and credibility.

Other Special Requirement

- Ability to define and implement strategic direction, produce accurate financial reports, use discretion when dealing with sensitive issues,
- Ability to interface and coordinate work efficiently and effectively with multiple groups and organizations Ability to articulate the features and merits of cloud computing to diverse audiences.
- Ability to translate complex technical concepts effectively to help customers understand their technological needs.
- Ability to build consensus, build followership with business line owners.
- Ability to develop effective partnerships with senior management and peer organizations.
- Ability to drive change set priorities, drive performance, and execute plans on schedule within a defined multifaceted structure.
- Ability to appropriately exert influence to drive priorities and achieve results.
- Ability to define plans and execute roadmaps.
- Ability to manage across functional teams, influence others to accomplish set goals, and organize resources.
- Ability to develop partnership-oriented relationships with business executives and functional leaders, especially as it relates to operations and technology.
- Ability to effectively influence senior level management and key stakeholders
- Ability to develop effective working relationships and work collaboratively across various technical and business units.

How to apply

Kindly send your CV to Lerato.recruitment@sita.co.za stating the position applying for and the relevant reference number

Closing Date: 18 June 2020

Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.

- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted